

GM SERVICE OPERATIONS
DCS1016
URGENT - DISTRIBUTE IMMEDIATELY

DATE: February 13, 2003
SUBJECT: 03002 MID-FRAME CROSS MEMBER TEAR
MODELS: 2003 CHEVROLET 2500 SERIES AVALANCHE, SUBURBAN
2003 GMC 2500 SERIES YUKON XL
TO: ALL CHEVROLET AND GMC DEALERS
ATTN: PARTS MANAGER, SERVICE MANAGER, AND
WARRANTY ADMINISTRATOR

03V-019

CONDITION

General Motors has decided that a defect that relates to motor vehicle safety exists in certain 2003 model year 2500 Series Chevrolet Avalanche and Suburban, and GMC Yukon XL vehicles. During a 30 degree left angle frontal impact of sufficient severity, a tear could develop in the mid-frame cross member at its attachment to the left frame rail. If the mid-frame cross member tears during frontal impact and produces a sharp edge, contact of the sharp edge with the fuel tank may result in a puncture of the fuel tank and possible fuel leakage. If a sufficient amount of fuel were to leak out and if an ignition source were present, a vehicle fire could occur.

CORRECTION

Dealers are to install a fuel tank shield.

VEHICLES INVOLVED

Involved are certain 2003 model year 2500 Series Chevrolet Avalanche and Suburban, and GMC Yukon XL vehicles built within these VIN breakpoints:

YEAR	DIVISION	MODEL	PLANT	FROM	THROUGH
2003	Chevrolet	Avalanche	Silao	3G100016	3G204063
2003	Chevrolet	Suburban	Arlington	3R100009	3R201224
2003	Chevrolet	Suburban	Silao	3G100136	3G198682
2003	GMC	Yukon XL	Arlington	3R100002	3R198503
2003	GMC	Yukon XL	Silao	3G100020	3G203030

IMPORTANT: Dealers should confirm vehicle eligibility through GMVIS (GM Vehicle Inquiry System) or GM Access Screen (Canada only) or DCS Screen 445 (IPC only) before beginning recall repairs. [Not all vehicles within the above breakpoints may be involved.]

Involved vehicles have been identified by Vehicle Identification Number.
Computer listings containing the complete Vehicle Identification Number, customer name and address data have been prepared, and are being furnished to involved dealers with the recall bulletin. The customer name and address data will enable dealers to follow up with customers involved in this recall. Any dealer not receiving a computer listing with the recall bulletin has no involved vehicles currently assigned.

These dealer listings may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any other purpose is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this listing to the follow-up necessary to complete this recall.

MAILING INFORMATION

Dealer Mailing will begin on February 13, 2003.
Owner Mailing will begin on February 20, 2003.

GMVIS INFORMATION

GMVIS information will be available on February 14, 2003.

END OF MESSAGE

GM SERVICE and PARTS OPERATIONS



Service and Parts Operations

RPB03-004
Recall Parts Bulletin

**TO: CHEVROLET AND GMC
DEALERS**

DATE: FEBRUARY 14, 2003

ATTN: PARTS MANAGER

FROM: J. M. STONE, RECALLS

03V-019

SUBJECT: 03002 - MID-FRAME CROSS MEMBER TEAR

PRODUCT SAFETY RECALL BULLETIN #03002 - FEBRUARY 13, 2003

DESCRIPTION:

- General Motors has decided that a defect that relates to motor vehicle safety exists in certain 2003 model year 2500 Series Chevrolet Avalanche and Suburban, and GMC Yukon XL vehicles. During a 30 degree left angle frontal impact of sufficient severity, a tear could develop in the mid-frame cross member at its attachment to the left frame rail. If the mid-frame cross member tears during frontal impact and produces a sharp edge, contact of the sharp edge with the fuel tank may result in a puncture of the fuel tank and possible fuel leakage. If a sufficient amount of fuel were to leak out and if an ignition source were present, a vehicle fire could occur.
- Dealers are to install a fuel tank shield.
- Refer to the Product Safety Bulletin for further information.

EFFECTIVE DATE:

Initial owner mailing is scheduled to begin: February 20, 2003. No preshipment.

GENERAL INFORMATION:

Part Number	Description	Quantity/Vehicle
15752029	Shield, F/Tnk Lwr (RR)	1
11517560	Screw Assembly	4